

## PROFESSIONAL SECURITY PRACTITIONERS PROGRAM

### Overview

The courses are designed to meet and exceed the current standards introduced various provinces as well as many of those established by the Canadian General Standards Branch (CGSB) Security Guards CGSB-133.1-05.

The training to be delivered has been customized specifically for the Health Care security or protective services professional and the Health Care setting. The program is designed to mitigate the risk of liability to not only the security professional but supervisors, management and the institution by providing "Court Defensible" criteria and training methods.

Stay Safe Instructional Programs (SSIP) currently delivers programs to a great many healthcare protective services (in-house and contract security) throughout Ontario. As you can see from Steve's CV the recognition of his Expertise has only increased and the benefits of the training have been quantified by some of the hospitals that we work with.

As an example, one large inner-city records certain statistics and reported the following after receiving annual modular training from SSIP:

*I keep track of stats relating to the number of use of force incidents, restraints, police involvement, location by department as well as number of non compliant incidents etc. The one stat that is very interesting is the percentage between non compliant incidents vs the application of force. That is force divided by non compliant incidents.*

YEAR	Incident Total	# Force Incidents	Percentage Force
2003	DETAIL DATA NOT AVAILABLE	DETAIL DATA NOT AVAILABLE	58.9%
2004	DETAIL DATA NOT AVAILABLE	DETAIL DATA NOT AVAILABLE	50.8%
2005	DETAIL DATA NOT AVAILABLE	DETAIL DATA NOT AVAILABLE	43.6%
2006	DETAIL DATA NOT AVAILABLE	DETAIL DATA NOT AVAILABLE	35.9%
2007	DETAIL DATA NOT AVAILABLE	DETAIL DATA NOT AVAILABLE	34.6%
2008	DETAIL DATA NOT AVAILABLE	DETAIL DATA NOT AVAILABLE	31.5%
2009	3075	442	14.4%
2010	3044	236	7.8%
2011	3296	113	3.4%
2012	3120	151	4.8%
2013	2833	110	3.9%
2014	2487	65	2.6%



*Each year has significant decrease I how often force is required during non compliant incidents at TEGH.*

### **Target Audience**

Front-Line Security Practitioners, Healthcare Protection Services, Loss Prevention specialists, Supervisors and Managers

### **Prerequisites**

Grade 12 English or mature applicant  
First Aid and CPR certificate

### **Facilitator:**

The course facilitator is Steve Summerville, President, Stay Safe Instructional Programs, former chief tactical instructor for the Toronto Police Service, former provincial trainer at the Ontario Police College, and former Director of Security for CHUM Television.

Steve retired as a Staff Sergeant with the Toronto Police Service in 2001 and has extensive experience in all phases of Crisis Management Training including effective communications, defensive tactics, and use of force and restraint options. He has been acknowledged and recognized as an expert in the field, including every level of the judicial system from Criminal to Coroner's Court.

He maintains instructor status in a number of security related tactical programs and has obtained "expert witness status" through the judicial system in the areas of "sharp edge weapons", the "knife culture", and "use of force " and "police defensive tactics."

He has lectured extensively to numerous Police agencies, Canadian Armed Forces, Security Service Providers, Correctional Services and Martial artists and holds ranking in a number of martial art disciplines.

In addition, he has had considerable involvement in the research and development of guidelines, standards and delivery of this training.

Ontario Police College certifications in

- Defensive Tactics Instructor
- Provincial Use of Force Instructor
- Adult Education Facilitator

He also has expertise and standing in the following areas:

- Tactical Baton "ASP" Instructor
- Spontaneous Knife Defense Instructor
- Pressure Point Control Instructor
- Critical Incident Stress Team Training
- Crisis Management Instructor (Crisis Prevention Institute)

Steve is a member of the following associations:

- American Society of Law Enforcement Trainers
- Ontario Association of Police Educators
- International Association of Credit Card Investigators
- Spontaneous Knife Defense Instructor
- Pressure Point Control Instructor

As a certified instructor in virtually every area of law enforcement, Steve brings a unique perspective and unequalled qualifications to the task of delivering an effective training program. He has recently appeared on Court Television Canada and CBC Radio and has been retained as an "expert witness" by both the Defense and Crown in relation to use of force and its applications. As such, he brings a wealth of



expertise and credibility to ensure the effective delivery to the requisite training in a “court defensible” manner.

### **Certification**

Stay Safe Instructional Programs strives to ensure that this type of training will comply with current and proposed certification standards. As a result, Stay Safe Instructional Programs offers these certifications in an effort to meet the needs of the client, which is understood to be that the training increases public and security officer safety while reducing liability by providing a “court-defensible” program.

The current environment suggests that there is likely to be considerable change with respect to mandatory training of first responders in the private sector. Recent events indicate that security service providers will be subject to additional and more stringent government regulatory sanctions, especially in the areas of subject restraint and the application of force.

In addition, there are strong indications that the insurance industry will also re-evaluate their current regulatory requirements with respect to the delivery of security services. This will have a dramatic impact on the industry in general. As a result, the Stay Safe Training has the added benefit of providing programs that have been designed to meet or exceed the regulations that are likely to be introduced.

Clients can be assured that Stay Safe Programs will be continually updated and designed to meet the standard that includes judicial scrutiny from both a criminal and civil action. Stay Safe has the added advantage of providing their clients with the assurance that they have qualified and obtained both General Liability and Professional (Errors and Omissions) Liability Insurance (available on request).

The successful participant will receive separate signed certificates and wallet cards indicating they have been certified to conduct training in:

1. Criminal Code Applications/Resistance Management Systems (Use of Force Principles)
2. Effective Communications
3. Crisis Management
4. Defensive Options – Subject Control principles and techniques
5. Defensive Tactics – Sharp Edged Weapons Defence
6. Defensive Options – Expandable Baton



## **Course Title: Security Practitioners - Level ONE**

### 1. Security Practitioners - General Duties

- Introduction to the Security Industry
- The Private Security and Investigative Services Act and Ministry Code of Conduct
- Basic Security Procedures
- Report Writing
- Legal Authorities

## **Content**

This program will center on the principles and basic authorities of the Criminal Code of Canada, the Provincial Offences Act with respect to arrest, search and detention and the Charter of Rights that can be of vital significance in the proper performance of their duties. The program focuses on the specific needs of the client if

## **Key Learning Objectives**

At the end of the session, the participant will be able to:

- Understanding of Duties and Responsibilities of the security professional.
- Patrol Procedures
- Understanding *what, why* and *how* to legally complete an "arrest".
- Articulate sections of the appropriate legal authority (Criminal Code, Provincial and Municipal)
- Identify common offences that will pertain specifically to the participant's role (mental health, trespass, etc.)
- Understand duties related to the security of People, Property and Information.
- Understand roles and responsibilities related to Patrols, Access Controls and Alarm Systems

## **Methodology**

The material is presented in an adult educational format and offers audio-visual training aids throughout the eight-hour physical and competency-based portion program.

## **Materials Provided:**

All participants receive a comprehensive training manual to supplement their training experience.

## **Facilitator:**

Steve Summerville has obtained "Expert Witness Status" through the judicial system in the areas of "training of persons involved in the security profession", "sharp edge weapons", "use of force" and "defensive tactics".

## **Course Title: Security Practitioners - Level ONE**

### **2. Emergency Response (Incident Management).**

#### **Overview**

This program will center on the "best practices" to respond, assess and effectively deal with an emergency or critical situation, fire detection, CBRNT threat, etc.

#### **Content**

All participants will receive introductory training in the following areas:

- Critical Incident Preparedness/ Management.
- Response to Emergency situation (Bomb/CBRNT threat)
- Evacuation procedures
- Scene Management/Protection
- Crowd Management and control
- Response to

#### **Key Learning Objectives**

At the end of the session, the participant will be able to:

- Describe the basics of Incident Command
- Describe the basics of Scene Management/Protection
- Identify, manage and interview potential witnesses and victims
- Describe the basic principles of crowd control/management (i.e. Labour disputes, Events)

#### **Methodology**

The material is presented in an adult educational format and offers audio-visual training aids throughout the competency-based program.

#### **Materials Provided:**

All participants receive a comprehensive training manual to supplement their training experience.

## **Course Title: Security Practitioners – Basic**

### 3. Resistance Management Systems –Effective (Tactical) Communications

#### **Target Audience**

Front-Line Security Practitioners, Loss Prevention specialists, Supervisors and Managers  
Health Care Professionals, Educational Professionals, Enforcement Officers, etc.

#### **Overview**

This program will center on the skills required to diffuse crisis situations. It is important not only to properly communicate, but also use communication to ones best advantage.

#### **Content**

All participants will receive introductory training in the following areas:

- Effective (Tactical) Communications techniques
- Note-taking and Report-writing
- Relations with Police and Emergency Services

#### **Key Learning Objectives**

At the end of the session, the participant will be able to:

- Articulate the term “effective communications”
- Identify and articulate the goals for effective (tactical) communications and verbal de-escalation.
- Articulate the major elements in the process of verbal communications.
- Articulate non-verbal messages.
- Identify and describe the obstacles to effective communications.
- Identify and describe the methods that improve verbal communications
- Perform the skills that display awareness during interaction with others.
- Identify pre-attack indicators/threat recognition and Officer safety strategies
- Proper Report-Writing/Taking Techniques and Note-taking
- Understand our role when dealing with Emergency Services

#### **Methodology**

The material is presented in an adult educational format and offers audio-visual training aids throughout the eight-hour physical and competency-based program.

#### **Materials Provided:**

All participants receive a comprehensive training manual to supplement their training experience.



## **Course Title: Security Practitioners – Basic**

### 4. Resistance Management Systems – Crisis Management

#### **Target Audience**

Front-Line Security Practitioners, Loss Prevention specialists, Supervisors and Managers  
Health Care Professionals, Educational Professionals, Enforcement Officers, etc.

#### **Overview**

This program will center on the skills required to identify and diffuse crisis situations. It is important not only to properly communicate, but also use communication to ones best advantage. The program is an advanced and more detailed version of the curricula requirements of Ontario's Private Security and Investigative Services Act 2008 (PSISA).

#### **Content**

This program will centre on the skills required by front line personnel when dealing with crisis situations. Skills learned will include recognition of a crisis, the precipitating factors and responses.

#### **Key Learning Objectives**

At the end of the session, the participant will be able to:

- Define the term "crisis".
- Define and articulate what are "precipitating factors".
- Identify and articulate what are the "indicators of crisis".
- Identify and articulate what are "stages of crisis".
- Articulate and perform "responses to crisis".
- Utilize effective strategies for "questioning difficulties".
- Utilize strategies for "setting limits".
- Utilize effective options and strategies when "threatened".
- Define and articulate the "R.I.N.G." rule.
- Identify and articulate what constitutes
  - "Stress management".
  - "Autonomic nervous system".
  - The "effects of fear".
  - "Skilful management of people".

#### **Methodology**

The material is presented in an adult educational format and offers audio-visual training aids throughout the eight-hour physical and competency-based program.

#### **Materials Provided:**

All participants receive a comprehensive training manual to supplement their training experience.

## **Course Title: Security Practitioners – Defensive Tactics (Basic)**

5. Resistance Management Systems
  - Use of Force Principles – National Model
  - Use of Force Principles and Reporting

### **Overview**

This program will center on the methodology and application of the National “Use of Force Model” as a means of articulating the use of force options, used by persons who may have to apply lawful force in the performance of their duties. The program will also engage specific and relevant sections of the Criminal Code of Canada that pertain to the application and justification of authorized force.

It will also cover the Provincial Use of Force report and regulation under the PSISA, focussing on proper completion, retention, etc. while using the Use of Force Model as a guide.

### **Content**

All participants will receive introductory training in the following areas:

- National Use of Force model
- Legal Authorities
- Legal and Medical Issues
- Use of Force Reports – completion, retention, etc.

### **Key Learning Objectives**

At the end of the session, the participant will be able to:

Understand and describe the prescribed

- “Use of Force Model”.
- “Profiled behaviours”.
- “Profiled responses”.
- “Situation”.
- Criminal Code Sections.

### **Materials Provided:**

All participants receive a comprehensive training manual to supplement their training experience.

### **Evaluation:**

Course Adult testing methods, examinations, assessment, etc.

## ADDITIONAL COURSES AVAILABLE

### **Course Title: Security Practitioners – Defensive Tactics (Basic)**

Resistance Management Systems - Compliant/Active Subject Restraint (Handcuffing)

### **Target Audience**

Front-Line Security Practitioners, Health Care Professionals, Supervisors and Managers

### **Overview**

This program will center on the methodology and application of the National “Use of Force Model” as a means of articulating the use of force options, used by persons who may have to apply lawful force in the performance of their duties. The program will also engage specific and relevant sections of the Criminal Code of Canada that pertain to the application and justification of authorized force.

### **Content**

All participants will be trained to effectively utilize "Court Defensible" subject control techniques.

### **Key Learning Objectives**

At the completion of the session, the participant will be able to identify and:

- Perform a “supportive posture”.
- Components that constitute a lawful arrest.
- Articulate the nomenclature, function and weaknesses of the standard handcuff.
- Perform a handcuffing application that will better enable them to conduct, with safety, a compliant arrest.
- Articulate the purpose of “defensive tactics”.
- Articulate a definition of “self-defence”.
- Perform a “reactive stance”.
- Articulate the principle of “getting off the tracks”.
- Perform “relative positioning”.
- Perform three “escort positions”.
- Remove standard handcuffs from a compliant subject.
- Perform a safe and effective grounding and handcuffing of an actively resistant subject.
- Articulate the signs of “excited delirium”.
- Articulate and experience “positional asphyxia”.
- Assist a handcuffed subject to their feet.

### **Materials Provided:**

All participants receive a comprehensive training manual to supplement their training experience.

### **Evaluation:**

Course Adult testing methods, examinations, assessment, etc.



**Course Title: Security Practitioners – Advanced Defensive Tactics**  
Security Practitioners - Defensive Tactics – Subject Control Techniques

**Target Audience**

Front-Line Security Practitioners, Loss Prevention specialists, Supervisors and Managers  
Health Care Professionals, Educational Professionals, Enforcement Officers,

**Overview**

All participants will receive training in “court defensible” subject control techniques.

**Content**

This program will center on:

- Effective Methods of empty hand strikes and blocks.
- Methods of effective escape from common holds or grabs.
- Proper stance methods, appropriate balance and efficient movements that relate to defensive tactic applications.
- Methods of defence from a grounded position.

**Key Learning Objectives**

At the Completion of the session, the participant will be able to:

Identify and perform:

- "Left and right side straight/circular attacks".
- "Left and right side attacks".
- "Weapon side knee/elbow strikes".
- "Weapon side straight /angle kicks".
- "Left and right hand parries/checks".
- "Movement defences to straight/circular kicks".
- Identify and articulate the term “reactionary gap”.
- Identify and articulate “Reactionary gap” principles on a subject.

Identify and perform an effective escape from a

- "Wrist grab".
- "Front bear hug with arms free /pinned".
- "Rear bear hug with arms free/pinned".
- "A balanced “interview /defensive stance”.
- Avoidance techniques against an “in-line” and "circular" attack.
- A “left and right side break fall”.
- A “ground defensive position”.
- Movement in a “ground defensive position”.
- Control of a subject from an “on top” and "on bottom" position.

**Methodology**

The material is presented in an adult educational format and includes a high level of participation as well as lecture and audio-visual based learning.

**Materials Provided**

All participants receive a comprehensive training manual to supplement their training experience



**Course Title: Resistance Management Systems**

Defensive Tactics - Intermediate Weapons- Expandable Baton

**Target Audience**

Front-Line Uniform Security Practitioners,

**Overview**

All participants will receive training in court defensible subject control techniques.

**Course Prerequisite**

Effective Communications, Crisis Management

**Content**

This program will center on methods of effective straight or collapsible (ASP) baton techniques.

**Key Learning Objectives**

At the completion of the session, the participant will be able to:

- Identify and articulate “baton nomenclature”.
- Understand “Use of Force” principles

Identify and effectively perform the following.

- “Withdraw baton from belt carrier”.
- Perform proper “defensive stance”.
- “Weapon and reactionary side high strikes”.
- “Weapon and reactionary side low strikes”.
- “Two handed straight strike”.
- “Two handed weapon circular (hook) strike”.
- “Two handed reactionary side strike (slash)”.

**Methodology**

The material is presented in an adult educational format and includes a high level of participation as well as lecture and audio-visual based learning.

**Materials Provided:**

All participants receive a comprehensive training manual to supplement their training experience

## **Course Title: Security Practitioners – ADVANCED**

Resistance Management Systems – Introduction to Crowd Management (Basic)

## **Target Audience**

Front-Line Security Practitioners, Loss Prevention specialists, Supervisors and Managers  
Health Care Professionals, Educational Professionals, Enforcement Officers,

## **Overview**

All participants to be trained in current philosophies associated to the management and effective interaction with crowds.

All material is consistent with current court defensible law enforcement applications.

## **Key Learning Objectives**

**At the end of the session, the participant will be able to:**

- To identify and articulate a definition of a "crowd".
- To identify and articulate a mission statement for crowd management duties.
- To identify and articulate the responsibilities of a "team member".
- To identify and articulate the responsibilities of a "team leader".
- To articulate characteristics that comprises an "orderly crowd".
- To articulate the "four stages" of crowd behaviors.
- To identify and articulate "predisposing factors".
- To identify and articulate "precipitating factors".
- To identify and articulate four "crowd classifications".
- To identify and articulate the fifteen principles associated to the "conduct model".
- To identify and articulate the thirteen principles associated to "baiting tactics".
- To identify and articulate a "disorderly crowd composition".

## **Methodology**

The material is presented in an adult educational format and offers audio-visual training aids throughout the eight-hour physical and competency-based program.

## **Materials Provided:**

All participants receive a comprehensive training manual to supplement their training experience.

## **Evaluation:**

Course Adult testing methods, examinations, assessment, etc.



## **Course Title: Security Practitioners – Advanced Defensive Tactics ADVANCED**

Resistance Management Systems – Sharp Edged Weapons Defence (Basic)

### **Target Audience**

Front-Line Security Practitioners, Loss Prevention specialists, Supervisors and Managers  
Health Care Professionals, Educational Professionals, Enforcement Officers, etc.

### **Overview**

All participants to be trained too effectively deal with sharp edged weapons. This program is for the specific purpose of providing the user with a spontaneous reaction in an attack that was initiated suddenly and unexpectedly.

### **Instructor Centred Statement**

This program will center on the principles and basic defensive drills in defending against sharp edged weapons. The “knife culture” as well as “**subversive groups**” will be discussed in detail. The participant will explore various “**knife fighting techniques**” in order to familiarize themselves with a “**knife assaultive personality**”.

### **Key Learning Objectives**

**At the end of the session, the participant will be able to:**

- Identify and perform acceptable “use of force responses” as it relates to edge weapon assaults.
- To identify and perform drills as it pertains to the “reaction time principal”.
- To perform seven lines of attack with two different types of grip as it pertains to “cutting philosophies”.
- To perform “defense responses” against the seven lines of attack.
- To identify and perform distraction or stunning techniques utilizing “nerve motor points”.
- To identify and perform “knife defense takedowns” and “disarming techniques”.

### **Methodology**

The material is presented in an adult educational format and offers audio-visual training aids throughout the eight-hour physical and competency-based program.

### **Materials Provided:**

All participants receive a comprehensive training manual to supplement their training experience.

### **Evaluation:**

Course Adult testing methods, examinations, assessment, etc.

### **Course Prerequisite:**

Effective Communications, Crisis Management, Criminal Code Application/Use of Force Principles.



## **Course Title: Security Practitioners – ANNUAL CERTIFICATION PROGRAM**

*Security Practitioners - Active/Compliant Subject Restraint*

RE-CERTIFICATION PROGRAM

### **Target Audience**

Front-Line Security Practitioners, Loss Prevention specialists, Supervisors and Managers

### **Course Pre-requisites**

Successful completion within established time frame of an approved subject restraint program.

### **Overview**

This program will centre on the methodology and application of the National "Use of Force Model" as a means of articulating the force used in the application of restraints by persons who may have to apply such force in the lawful performance of their duties. The program will also engage specific and relevant legal authorities that pertain to the application and justification for the use of restraints.

### **Content**

All participants to be re-certified in the effective utilization of "Court Defensible" subject control techniques. The program consists of a review of all materials from Active and Compliant subject control, Use of Force principles and any changes to relevant legal requirements.

### **Key Learning Objectives**

At the end of the session, the participant will be able to review and perform the following:

- Review compliant "arrest and handcuffing" techniques.
- Review "interview and reactive stance" procedures.
- Review "relative positioning" principles.
- "Reactionary gap" principles.
- "Escort position" procedures.
- Effective removal of handcuffs from a "compliant subject".
- Effective "grounding" procedures.
- Effective "ground pin and mount" procedures.
- Effective "active search" procedures.

### **Materials Provided:**

All participants receive a comprehensive training manual to supplement their training experience.

### **Facilitator:**

Steve Summerville has obtained "Expert Witness Status" through the judicial system in the areas of "training of persons involved in the security profession", "sharp edge weapons", "use of force" and "defensive tactics".

### **Evaluation:**

Course Adult testing methods, examinations and assessment.

