

## FRANK SIMONE

### **STAY SAFE Instructional Programs (SSIP)**

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### **MACSIM Solutions Inc. (Security software solutions consultant)**

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## PROFESSIONAL BACKGROUND

Frank Simone is Vice President of SSIP and retired as a Detective after 28 years with the Toronto Police Service, where most of his service was spent in the investigative branch. Frank has a significant level of experience and expertise in interviewing techniques, major case management and investigation. He is also responsible for facilitating all threat and risk assessments, security awareness and training initiatives for SSIP, which have included Critical Incident/Emergency Response Management.

In company with his partner Steve Summerville, a recognized expert in the training requirements of police and security personnel they have developed and delivered programs on an local, national and international scale. He has considerable experience working with local and federal law enforcement as well as military authorities on an international level (from the RAF in United Kingdom to the Presidential Guard in Mexico to the US Secret Service to Austrian Polizei in Vienna. The wealth of experience in being able to liaise in an effective manner has proven very successful.

He is also is Vice-President of MACSIM Solutions Inc. and as a result brings a unique perspective to the security industry having developed and delivered software-based "Case Preparation" solutions for both the Toronto Police Service and Toronto Transit Security. As a result of his and his business partner James Mackrell's extensive knowledge and background in both law enforcement and security requirements for the effective

In addition, he was the Project Manager for the AIDS 2006 conference in Toronto as well as the Project Manager/Security Coordinator for the AIDS 2008 conference in Mexico City and has been retained to perform the same function for the AIDS 2010 conference in Vienna, Austria.

## **Areas of Expertise**

### ***Specialized Software Solutions Consulting and Development:***

Responsible for the development of the original "Case Prep" computerized relational database system for the Toronto Police Service that was studies showed saved the equivalent of 100 man-years per annum. The computerized eCops/CIPS system currently in use with Toronto Police is based on the work performed by Frank and James Mackrell. In addition a similar program developed for the Toronto Transit security lead to similar savings for the Toronto Transit Commission's security services.

We have also been consulted in the development of handheld computerized law enforcement and private security reporting systems using the latest technology from touch screen to blackberry type protocols. As a result we bring the requisite expertise in a variety of disciplines to provide cost effective, cost saving solutions that meet the needs of law enforcement and security to deal with identifying, storing and retrieving relevant information on suspect criminal and terrorist activities. The recording and easy retrieval of suspected criminal activity can lead to innovate ways to deal with reporting and identifying terrorist actions and criminals.

Additionally, a wealth of experience in delivering training programs based on the computerized law enforcement and security specific software programs have been successfully delivered to both entities. We were responsible not only for the development for law enforcement but the training delivery for over 3,000 law enforcement and security professionals.

### ***Training Development and Delivery***

Frank has developed under Stay Safe Instructional Programs and in conjunction with Steve Summerville a number of security and law enforcement training programs that meet or exceed the government requirements (locally, Provincially and Federally).

He also has training and expertise in the following areas:

- Interviewing Techniques
- Critical Incident Response and Training
- Threat and Risk Assessment
- Managing Bomb Threats
- Fire and Explosives Investigations
- Major Case Management

## **STAY SAFE Instructional Programs Inc. – Toronto, Ontario.**

September 2007 to present

### ***Vice President – Operations.***

- ~ ***Training:*** The duties of Vice President of Operations for Stay Safe Instructional Programs Inc. (SSI) includes the development and delivery of provincially mandated training programs to all Canadian security personnel in compliance with the Canadian General Standards Board (CGSB), Private Security and Investigative Services Act (legislated as of August 23<sup>rd</sup>, 2007) and other anticipated acts of consistent provincial legislation. Participants are educated in programs ranging from crisis management, effective communications, defensive tactics, use-of-force principles, provincial statutes, etc., in order to complete the basic training program as determined by “regulation”. Seminars, lectures and information sessions are also provided to government agencies, private industry, the insurance industry, legal firms and the public sector to inform them of the purpose and methods of the training and its applications.
- ~ ***Threat and Risk Assessments:*** Responsible for the conducting of threat and risk assessments in a variety of areas from physical security to policy and procedure implementations.
- ~ ***Special Event Management:*** The areas of special event management are an integral part of our function, from conducting security reviews and audits of facilities, reviewing emergency preparedness and evacuation plans, selecting security providers based on established credentials including licencing and training, preparing security plans, liaising with the stakeholders and the Emergency Services Providers (Police, Fire, EMS) as well overseeing the security functions required to maintain a safe event.
- ~ ***Emergency Preparedness Planning and Implementations:*** This area has grown significantly since the events of 9/11 and subsequent threats received. We conduct reviews of current security and emergency preparedness plans, emergency response procedures, and incident management protocols. As a result we develop, design and deliver completed Emergency or Critical Incident Preparedness Plans as well as training in the areas of Incident Management Systems using table-top and mock exercises. The current clientele includes a number of Colleges and Universities, the Canadian National Exhibition as well as hospitals and private companies. Frank is also a certified Arson and Fire Investigator and is responsible for SSI’s security audit program conducting numerous reviews of sites, buildings, policies and procedures in the areas of Emergency Preparedness, Incident Management and Security Awareness.

## **Paudash Training Circle Inc. – Edmonton, Alberta.**

February 2008 to present

### ***Director of Training – Operations.***

- ~ Paudash Training is a majority-owned Aboriginal security training firm focused on providing sustainable employment to First Nations, Metis and Inuit communities throughout Canada.
- ~ **Training:** The duties include development and delivery of provincially mandated training programs to all Canadian security personnel in compliance with the Canadian General Standards Board (CGSB), and consistent with the requisite provincial legislation.

## **MACSIM Solutions Inc.**

February 1993 – present                      **Vice President**

- ~ **Software Development:** Developed and delivered a variety of software solutions for private and corporate clients including security consulting for law enforcement and security providers.

## **Toronto Police Service, 14 Division Detective Office.**

May 1987– December 2001                      **Detective/Supervisor .**

- ~ **General and Specific Investigative Duties:** Conducted numerous criminal and coroner investigations as lead investigator including high-profile investigations from air crashes (1995 Canadian International Air Show – Nimrod) to serial arson investigations (West End Arsonist).
- ~ **Case Preparation development:** Supervised and coordinated the development, design and implementation of the Case Prep computer system from 1987 to 1991, that was the basis for the current system. It was estimated that the force-wide implementation of the computerized Case Prep system accounted for the equivalent of 100 man-years of savings annually. Responsible for the successful Toronto Police Service roll-out, training and support of the system and hardware.

## **ASSOCIATIONS**

- ~ Canadian General Standards Board (CGSB) – Current Member
  - Committee on Security Guard Training Standards.
  - Assisted in the developing the new standard - 2006.
- ~ Canadian Society for Industrial Security (CSIS) – Current Member
- ~ Canadian Association of Fire Investigators (CAFI) – Current Member
- ~ Toronto Arson Task Force (TATF) – Current Member
- ~ High Technology Crime Investigators Association – Past Member

## AWARDS

~	Letter of Recognition	(2002)	Toronto Fire Services Toronto, Ontario
~	Police Exemplary Service Medal	(1999)	Governor General of Canada.
~	Commendation	(2001)	Toronto Police Services Board
~	Commendation	(1998)	Toronto Police Services Board
~	Commendation	(1997)	Toronto Police Services Board
~	Police Officer of the Month (Sept)	(1997)	Toronto Board of Trade Young Professionals

## PROJECT PARTICIPATION

Speaker	<b>International Homicide Conference 1995</b> <i>"Major Disaster Investigations"</i> . - Toronto, Ontario.
Speaker	<b>Chiefs of Police Conference 1996</b> <i>"Major Disaster Investigations-Nimrod Air Show Crash."</i> - Toronto, Ontario.
Speaker	<b>Transport Safety Board 1996</b> <i>"Major Disaster Investigations-Nimrod Air Show Crash"</i> . - Ottawa, Ontario.
Speaker	<b>Arson Investigators Course – Toronto Police 1999</b> <i>"West End Arsonist Investigation"</i> - Toronto, Ontario
Speaker	<b>Arson Investigators Course – Hamilton-Wentworth Police 1999</b> <i>"West End Arsonist Investigation"</i> - Hamilton, Ontario
Speaker	<b>Southern Ontario Child Abuse Investigators Seminar 2001</b> <i>"Jordan Heikamp Investigation and Inquest"</i> - London, Ontario
Speaker	<b>Queen's University - Law Program 2002</b> <i>"Conducting Police Investigations"</i> - Kingston, Ontario
Speaker	<b>Federated Press – Canada 2004</b> 2 <sup>nd</sup> Annual Chief Security Officer Summit <i>"Evaluation of Training Standards"</i> . - Toronto, Ontario.

- Speaker                   **Loblaw Loss Prevention Conference – Canada 2004**  
1<sup>st</sup> Annual Loss Prevention Conference– Speaker  
“Issues of Restraint”.  
- Hockley Valley, Ontario.
- Speaker                   **Retail Council of Canada Annual Conference - 2004**  
“Patrick Shand Inquest - Issues of Restraint in Retail Applications”.  
- Toronto Congress Centre – Toronto, Ontario.
- Participant               **Canadian Society of Industrial Security (CSIS) Conference - 2004**  
“The Road to Change” – National Conference Opening Presentation  
- Presentation with The Honorable – Anne McLellan – Deputy Prime  
Minister.  
- Ottawa, Ontario.
- Speaker                   **Federated Press – Canada 2005**  
3<sup>rd</sup> Annual Chief Security Officer Summit – Chair / Keynote Speaker  
“Creating An Evaluation And Diligence Plan For Security Management”.  
- Toronto, Ontario.
- Speaker                   **Toronto East General Hospital 2005**  
“Crisis Management – In a Health Care Setting”.  
- Toronto, Ontario.
- Speaker                   **Canadian Society of Industrial Security (CSIS) Conference - 2005.**  
Security Revolution – The Changing Landscape – National Conference  
“Molehole or Mountain/Bill C-45”.  
- Toronto, Ontario.
- Speaker                   **Federated Press – Canada 2005**  
9<sup>th</sup> Annual Workplace Investigations – Keynote Speaker  
“Investigative Tools/Practical Considerations for Mgmt/Supervisory Staff”.  
- Toronto, Ontario.
- Speaker                   **Federated Press – Canada 2006**  
4<sup>th</sup> Annual Chief Security Officer Summit – Keynote Speaker  
“Creating An Evaluation And Diligence Plan For Security Management”.  
- Toronto, Ontario.
- Speaker                   **Federated Press – Canada 2006**  
– Emergency Management Course – Keynote Speaker  
- Toronto, Ontario.
- Speaker                   **CANASA – Canadian Security Association 2006**  
Ontario Chapter Members Meeting – Keynote Speaker  
“Legislative Changes and Bill 159”

- Toronto, Ontario.
- Speaker      **NAAFI Presentation – Regional/National Loss Prevention 2006**  
 “Patrick Shand Inquest to Legislative Changes” – Keynote Speaker  
 - Toronto, Ontario.
- Speaker      **ELLIOTT Special Risks LP. (Insurance Underwriters) 2006**  
 “Patrick Shand Inquest to Legislative Changes”  
 - Toronto, Ontario.
- Speaker      **UNAIDS (Joint United Nations Programme On HIV/AIDS)**  
 XVI International Aids Conference – August 13<sup>th</sup>, 2006.  
 “Event Security & Personal Safety/Awareness”.  
 - Toronto, Ontario.
- Speaker      **Sobey’s Presentation – Security/Loss Prevention 2006**  
 “Patrick Shand Inquest to Legislative Changes”  
 - Mississauga, Ontario.
- Speaker      **CPSA Association – Presentation 2006**  
 “Patrick Shand Inquest to Legislative Changes”  
 - Niagara Falls, Ontario.
- Speaker      **Toronto East General Hospital 2007**  
 “Report Writing – Providing Evidence”.  
 - Toronto, Ontario.
- Speaker      **CAEM - Canadian Association of Exposition Management -  
 Presentation 2007**  
 “Event Planning/Bill 159/AIDS 2006 – Case Study”  
 - Toronto, Ontario.
- Speaker      **CAFE - Canadian Association of Fairs and Expositions 2007**  
 “Special Event Security Management – Legislative Impact”  
 - Toronto, Ontario.
- Speaker      **Group 4 Securicor 2007**  
 - Toronto, Ontario.  
*“Retail & Loss Prevention – Use of Force Seminar”*
- Speaker      **Centre for Addiction and Mental Health (CAMH) 2007**  
 Queen Street Mental Health Centre.  
*“Safety & Awareness Seminar “*  
 - Toronto, Ontario.
- Speaker      **Royal Ontario Museum 2007**  
 Opening of Crystal Building

*“Search Protocols – Effective Communications*  
- Toronto, Ontario.

- Speaker **Toronto East General Hospital 2008**  
*\*Report Writing – Court Evidence\**  
- Toronto, Ontario
- Speaker **LIVE NATION Event 2008**  
“Event Security & Management”.  
- Toronto, Ontario.
- Speaker **Estado Mayor (Presidential Guard)**  
XVII International Aids Conference – August 3-8, 2008.  
“Event Security & Effective Communications”.  
- Mexico City, Mexico.

### **Special Event Security Management**

- Event Consultant **AIDS 2006 – XVI International Aids Conference.**  
Opening Ceremonies -August 13<sup>th</sup> 2006.  
Rogers Centre  
Toronto, Ontario.
- Event Security Coordinator **AIDS 2006 – XVI International Aids Conference.**  
August 13-18, 2006.  
Metro Toronto Convention Centre  
Toronto, Ontario.
- Event Security Coordinator **AIDS 2008 – XVII International Aids Conference.**  
August 3-8, 2008.  
Centro Banamex Convention Centre  
Mexico City, Mexico.
- Event Security Coordinator **AIDS 2010 – XVIII International Aids Conference.**  
July 18 - 23, 2010.  
Reed Messe Wein Convention Centre  
Vienna, Austria.